



TEL: +27 (54) 33 21 560  
 FAX: +27 (86) 65 24 018  
 CELL: +27 (72) 53 99 307

www.trinet.co.za  
 info@trinet.co.za

59 A SCHRÖDER STREET  
 UPINGTON  
 8800  
 PO BOX 239  
 UPINGTON  
 8800



www.tomail.co.za  
 info@tomail.co.za

## APPLICATION FORM: WIRELESS INTERNET & EMAIL CONNECTION - S M E 1

### PERSONAL / BUSINESS DETAILS:

Title		Tel Home	
Surname		Tel Work	
ID Number		Cell Number	
Company		Fax Number	
VAT Number		Email Address	
Postal Address		Res Address	

### PREFERRED EMAIL DETAILS: EMPTY PASSWORDS WILL GET AUTOMATED PASSWORDS THAT CAN BE CHANGED ON THE WEBSITE

Email 1	@tomail.co.za	Password	
Email 2	@tomail.co.za	Password	
Email 3	@tomail.co.za	Password	
Email 4	@tomail.co.za	Password	
Email 5	@tomail.co.za	Password	

Additional email accounts available @ R 19.00 per email.

Please state if Additional Email accounts will be needed.

Internet Connection Fee.

Total Monthly Billing.

**QTY**

	AMOUNT	R
		R 299.00
		R

### DEBIT ORDER DETAILS / ELECTRONIC PAYMENT:

<b>Bank Name</b>		<b>Acc number</b>	
<b>Branch Name</b>		<b>Branch number</b>	
<b>Acc Holder</b>		<b>Acc Type</b>	

**OR:** I choose to pay my monthly fee in advance via Electronic Funds Transfer

We cannot guarantee permanent throughput of connection due to bandwidth limitations of international / local Internet

I, \_\_\_\_\_, (Full Name) hereby authorize Trinet Online to debit my bank account for the services rendered. I confirm that the above-mentioned information is true and correct. I acknowledge that my TOMail account may only be used subject to the services agreement terms:

Please fax completed and signed Applications form and Terms & Conditions Page to  
 086 65 24 018

**SIGNATURE OF AUTHORISE PERSON / APPLICANT**

\_\_\_\_\_ 20\_\_ AT \_\_\_\_\_

# Terms and Conditions of Service

## 1.1 These Terms and Conditions to Prevail

These terms and conditions (hereinafter referred to as "The Agreement") shall, when read together with the debit order application form and any schedule thereto, constitute the whole of the agreement between **Trinet Online** and the Client.

## 1.2 Charges

1. The charge for the Client's entitlement to make use of the service on a monthly basis is a monthly fee, which is payable monthly in advance by the Client to **Trinet Online**.
2. **Trinet Online** reserves the right to adjust Service charges at their sole discretion. A change in charges will be effective immediately and will be recovered from you as soon as possible thereafter.

## 1.3 Termination

The agreement shall continue indefinitely and shall be terminable on the expiry of one calendar month written notice given by either party to the other.

## 1.4 Client's Obligations

1. The Client may not at any time use the service in contravention of any South African law. In particular, the Client undertakes to familiarize itself and ensure that it is kept continuously apprised of all South African law in force from time to time, which has any bearing on the service and/or its use. **Trinet Online** has no obligation to assist the Client in this regard.
2. **Trinet Online** will not tolerate bandwidth abuse on uncapped packages. After the Client has reached 30GB up- and downstream combined, non-priority Internet Traffic will be shaped. **Trinet Online** reserves the right to shape bandwidth usage at their sole discretion. **Trinet Online** reserves the right, to take necessary steps, to prevent improper or excessive usage. This action includes, but not limited to: limiting throughput; preventing or limiting service through specific ports or communication protocols; and a complete termination of service to customers with improper or excessive usage. This policy applies to and will be enforced for intended and unintended prohibited usage (e.g., viruses, worms, generating of spam, malicious code or otherwise unknown causes). Online activity will be subject to the available bandwidth, data storage and other limitations of the ADSL access service.

## 1.5 Warrantees

**Trinet Online** does not make any representations nor, unless expressly given in writing, give any warranty or guarantee of any nature whatsoever in respect of the service or its suitability for any purpose. **Trinet Online** does not warrant or guarantee that the information transmitted by and/or available to the Client by way of the service

1. Will be preserved or sustained in its entirety;
2. Will be suitable for any purpose;
3. Will be free of inaccuracies or defects or bugs or viruses of any kind, and **Trinet Online** assumes no liability, responsibility or obligations in regard to any of the foregoing exclusions.

Customer premises, equipment and any other equipment used to complete an installation remains the property of **Trinet Online** until fully paid for. The equipment becomes the property of the client after 12 months and carries a 12 month guarantee from date of installation. If the agreement is terminated within the 12 months the equipment stays the property of **Trinet Online**.

## 1.6 Exclusion of Liability

1. Except as otherwise expressly provided herein to the contrary, **Trinet Online** shall not be liable to the Client or any third party for any loss or damage of whatsoever nature and/or howsoever arising (including consequential or incidental loss or damage which shall include but shall not be limited to loss to property or profit, business, goodwill, revenue or anticipated savings).
2. The Client hereby indemnifies **Trinet Online** against and holds **Trinet Online** harmless from any claim by any party arising directly or indirectly out of access to or use of the service or information obtained through the use of it.

## 1.7 Support and Maintenance

The client is not entitled to any free computer support and/or maintenance. Any alternative computer support and/or maintenance will be quoted for and charged at normal rates. **Trinet Online** can not be held liable for any damage to computer equipment during and after installation.

## 1.8 Payments

1. The client will be liable for payment of Antenna Installation 24 Hours prior to installation and pro-rata subscription within 24 hours after installation. Thereafter payment must be made in advance before the 1<sup>st</sup> of every month. If the client does not comply with this agreement, and payment was not received by the 3<sup>rd</sup> then his/her service will be suspended and an R 150.00 reconnection fee will be charged.

I, the undersigned, have read and understood and hereby accept the terms and conditions of service.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_